## HOW TO CONTACT US CALL US 01904 521900 ONLINE GreatRail.com



Mr D Berry 72 Walton Drive High Wycombe Buckinghamshire HP13 6TT

YOUR HOLIDAY

Grand Tour of Japan

YOUR DEPARTURE

05 October 2019

YOUR BOOKING REFERENCE

JTG1903/1055868

Dear Mr D Berry,

Here at Great Rail Journeys we recognise the importance of staying connected throughout your holiday journey. We have two exciting ways you can access your booking at any time of the day, details of which are below.

## **Customer Online Portal**

- View your most up to date holiday documentation
- Provide your passport and insurance details
- Pay your balance online

To access your booking, click on the link below. Alternatively, you can visit our website and go to the 'My Booking' area.

https://www.greatrail.com/manage-my-booking

## **Great Rail Journeys Travel App**

The Great Rail Journeys Travel App is now available on your Apple and Android devices. Enjoy easy access to your personal itinerary and travel documents whilst sharing your memories from your holiday with your family and friends.

You can download our App via the Play Store or App Store, depending on the device you are using. Search for Great Rail Journeys. Your holiday information will be available within 48 hours of booking completion and you can access it with the details below.

User ID GRJ

Passcode Berry1055868

Please note that as well as online access to documentation, UK residents will also be sent printed copies of their holiday documents between 10 and 14 days prior to departure.

Yours Sincerely Customer Documentation Team







