

HOW TO CONTACT US
CALL US 01904 521900
ONLINE GreatRail.com

Mr D Berry
72 Walton Drive
High Wycombe
Buckinghamshire
HP13 6TT

08 February 2019

Revised Holiday Confirmation

Dear Mr D Berry

We are delighted that you have booked on the Grand Tour of Japan tour.

Thank you for booking with Great Rail Journeys.

We are sure it will be a wonderful trip, and we will do our best to help you with any special requests. Your booking confirmation details are below.

Departure Date		Duration	Number of Passengers
Saturday 5 October 2019		16 days	1
Passenger Names			
Mr David Berry			
Accommodation	Nights	Date	Room
JR Tower Nikko Sapporo	2	06 October 2019	1 x Double for Sole Occupancy
La Vista Hakodate Bay	1	08 October 2019	1 x Double for Sole Occupancy
Keio Plaza Hotel	2	09 October 2019	1 x Double for Sole Occupancy
Hakone Kowakien Ten-Yu	1	11 October 2019	1 x Double for Sole Occupancy
Matsumoto Hotel	1	12 October 2019	1 x Double for Sole Occupancy
Hotel Associa Takayama Resort	1	13 October 2019	1 x Double for Sole Occupancy
Hotel Kyoto Tokyu	2	14 October 2019	1 x Double for Sole Occupancy
Sheraton Grand Hiroshima	2	16 October 2019	1 x Double for Sole Occupancy
New Otani Hakata Fukuoka	1	18 October 2019	1 x Double for Sole Occupancy



G R E A T R A I L
J O U R N E Y S

YOUR HOLIDAY

Grand Tour of Japan

YOUR DEPARTURE

05 October 2019

YOUR BOOKING REFERENCE

JTG1903/1055868

Holiday extras

Time to make a great holiday even better



Can we help by booking your UK Rail travel to and from the start of your tour?



Do you need overnight accommodation before or after your trip?



Have you thought about upgrading your hotel room, flights or rail ticket?



Do you have all the insurance you need?



Have you thought about extending your trip? We have a range of holiday extension packages available.



Would you like to book our airport parking and hotel package?



Do you need help with your visa application? Please contact our visa agent, CIBT, on 0207 593 6182.



Would you like to hear more about any of these?
Call us on **01904 521900**

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Special Diets

We are committed to ensuring all our suppliers are aware of any special diets or food allergens you may have. If you do require a special diet or are allergic to any particular food type then please let us know.

Journeys

Joining Information	Date	Time
Cathay Pacific Flight CX252		
Departing: LHR Heathrow	05 Oct 2019	12:20
Arriving: HKG Hong Kong	06 Oct 2019	07:05
Cathay Pacific Flight CX580		
Departing: HKG Hong Kong	06 Oct 2019	09:20
Arriving: CTS Sapporo	06 Oct 2019	15:25
Journey Home Information	Date	Time
Cathay Pacific Flight KA381		
Departing: FUK Fukuoka	19 Oct 2019	16:40
Arriving: HKG Hong Kong	19 Oct 2019	19:15
Cathay Pacific Flight CX521		
Departing: HKG Hong Kong	19 Oct 2019	23:55
Arriving: LHR Heathrow	20 Oct 2019	05:40

Travel timings will be confirmed in your Holiday Update letter, sent 8 - 10 weeks prior to departure.

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The Cost of your holiday

£5,495.00 per person
Double for Sole Occupancy £1,495.00
Gold Customer Discount -£149.50
Total Holiday Cost
Less Monies Paid
Total Outstanding
The remaining deposit is due by 31 Mar 2019
Amount (Less full deposit) due by 06 Aug 2019

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Total

£5,495.00
£1,495.00
-£149.50
£6,840.50
£99.00
£6,741.50
£901.00
£5,840.50

Important Information about your holiday

1. Your Confirmation of Booking is an important document. You should retain this as you will need it if your travel arrangements are protected under a scheme of financial protection and you need to make a claim. Our Booking Conditions are displayed in our main brochure and on our website.
2. In issuing the confirmation of booking both we (Great Rail Journeys Ltd) and you (the customer) are entering into a legally binding contract on the terms of our Booking Conditions, which you accept.
3. Please check your confirmation carefully to ensure that all of the details of your holiday are correct, including passengers names, accommodation details, dates and times. Please contact us within 7 days of the date on this letter if any information on the confirmation appears to be incorrect or incomplete as it may not be possible to make changes later. After this point we will assume all arrangements detailed in your confirmation are accurate.
4. The balance of the cost of your holiday must be paid no less than 60 days before departure. The balance due date is shown on your holiday confirmation.
5. If you are unable to make payment by the due date, or feel you may not be able to travel, please contact us without delay. Cancellations received after the due date will be subject to increased cancellation charges. If we do not receive all payments in full and on time, we reserve the right to cancel your booking, in which case, cancellation charges (up to the full holiday cost) will be applied.

Your Financial Protection

Package holidays which do not include air travel are financially protected through our ABTOT bond. Our ABTOT membership number is 5386.

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists the flight, accommodation and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong.

For more information on both ABTOT and ATOL financial protection please see our booking terms and conditions.

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Ways to pay your outstanding balance

As you took advantage of the Low Deposit Offer your deposit balance of £901.00 is due for payment by 31 March 2019. The outstanding balance payment for your holiday of £5,840.50 is due on the 6 August 2019. Should you be required to cancel your holiday, our normal cancellation conditions will apply and the remainder of the full standard deposit and any additional cancellation charges would become due as highlighted within our booking conditions.

Credit/Debit card

The quickest way to pay is to visit the 'Manage My Booking' section of our website where payment can be made using a credit/debit card or via bank transfer. Alternatively, call us on 01904 527105. Please have your card ready.



Cheque

Made payable to **Great Rail Journeys**
return this form and cheque to
Great Rail Journeys
Saviour House
9 St Saviourgate
York YO1 8NL

Bank Transfer

Please quote your booking reference number to your bank

Payee name Great Rail

Account name Lloyds York Bank

UK

Sort Code 30 99 99 **Account number** 01919091

Overseas

IBAN GB49LOYD30999901919091 **BIC** LOYDGB21225

Auto Payment

As you have already confirmed that the outstanding holiday balance payment will be automatically taken from the credit/debit card details provided we will deduct the outstanding holiday balance automatically. Please notify your provider that payment will be taken.

The balance for the deposit of £901.00 will still be due for payment on 31 March 2019, please use an alternative payment method for this deposit balance.

The balance of the cost of your holiday must be paid no less than **60 days before departure**.

If you are unable to make payment in by the due date, or feel you may not be able to travel, please contact us without delay. Cancellations received after the due date will be subject to increased cancellation charges.

If we do not receive all payments in full and on time, we reserve the right to cancel your booking. In this case, cancellation charges (up to the full holiday cost) will be applied.

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Important information needed. Please complete the following forms.

Passport details

In order for us to purchase all the tickets for your holiday, we require the passport details for each passenger. Please email the details to PassportDetails@GreatRail.com or contact us on 01904734260 as soon as possible.

	Passenger 1
Passport number	
Surname	Berry
Given names	David
Date of birth	already provided
Place of birth	
Date of issue	
Date of expiry	
Nationality of passport	
Country of issue	
Issuing authority	

This is an important document. Make sure that you take it with you when you travel.

ATOL Certificate

This confirms that your money is protected by the ATOL scheme and that you can get home if your travel company collapses.

This certificate sets out how the ATOL scheme will protect the people named on it for the parts of their trip listed below.

Who is protected?

Mr David Berry

Number of passengers: 1

What is protected?

Grand Tour of Japan to Japan for 15 nights
Flight details are listed on Page 2 of this schedule.

You can find more detailed information on your booking, including price, on the confirmation you will receive from Great Rail Journeys

Who is protecting your trip?

Great Rail Journeys 3278
1055868

Your protection

You are protected from when you were given this certificate to the end of your trip.
If Great Rail Journeys stops trading, the passengers named above will either:

- 1 complete their trip and return to the UK; or
- 2 receive a refund.

Your protection depends on the terms of the ATOL scheme (available at www.atol.org.uk).

If Great Rail Journeys stops trading, you must follow the instructions at www.atol.org.uk (where there will be details of arrangements to bring people back to the UK, and information on how people can claim their money back) or you can call (+44) 20 7453 6350.

By issuing this ATOL Certificate, under Regulation 17 of the Civil Aviation (Air Travel Organisers' Licensing) Regulations 2012, Great Rail Journeys confirms that the trip to which it applies is sold in line with the ATOL held by the organiser named above.

The ATOL scheme is run by the Civil Aviation Authority and paid for by the Air Travel Trust. To see what that is and what you can expect, together with full information on its terms and conditions, go to www.atol.org.uk. As well as the protection of the ATOL scheme, you have protection under the Package Travel Regulations. For more information see www.direct.gov.uk in the Travel and Transport section.

Unique reference number:	Date of issue:	ATOL Certificate Issuer:	ATOL number:	Package sale
1055868 1	08/02/2019	Great Rail Journeys	3278	

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Flight Details:

LHR Heathrow HKG Hong Kong 5 Oct 2019
HKG Hong Kong CTS Sapporo 6 Oct 2019
FUK Fukuoka HKG Hong Kong 19 Oct 2019
HKG Hong Kong LHR Heathrow 19 Oct 2019

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