

HOW TO CONTACT US

CALL US 01904 521900
ONLINE GreatRail.com



Mr D Berry
72 Walton Drive
High Wycombe
Buckinghamshire
HP13 6TT

31 October 2017

Holiday Confirmation

Dear Sir/Madam

We are delighted that you have booked on the Portugal & The Douro tour.

Thank you for booking with Great Rail Journeys.

We are sure it will be a wonderful trip, and we will do our best to help you with any special requests. Your booking confirmation details are below.

Departure Date	Duration	Number of Passengers
Saturday 26 May 2018	15 days	1

Passenger Names

Mr David Berry

Accommodation	Nights	Date	Room
Mercure Plaza Biarritz-Centre	1	26 May 2018	1 x Double for Sole Occupancy
Hotel Catalonia Plaza Mayor	2	27 May 2018	1 x Single
Hotel Regua Douro	2	29 May 2018	1 x River View Single
NH Collection Porto Batalha	3	31 May 2018	1 x Single
Hotel PortoBay Marques	3	03 June 2018	1 x Single
Aviotren	1	06 June 2018	1 x Preferente Class Single
NH Collection Aranzazu	2	07 June 2018	1 x Single

Special Diets

We are committed to ensuring all our suppliers are aware of any special diets or food allergens you may have. If you do require a special diet or are allergic to any particular food type then please let us know.

YOUR HOLIDAY

Portugal & The Douro

YOUR DEPARTURE

26 May 2018

YOUR BOOKING REFERENCE

POG1802/847384

Holiday extras

Time to make a great holiday even better



Can we help by booking your UK Rail travel to and from the start of your tour?



Do you need overnight accommodation before or after your trip?



Have you thought about upgrading your hotel room or rail tickets?



Have you heard about our door to door luggage service, a touch of luxury or holiday essential?



Do you have all the insurance you need?



Would you like to hear more about any of these? Call us on **01904 521900**

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Journeys

Outbound Departure	Date	Time
Departing: St Pancras International	26 May 2018	07:55
Arriving: Paris Nord	26 May 2018	11:17
Inbound Arrival	Date	Time
Departing: Paris Nord	09 Jun 2018	19:13
Arriving: St Pancras International	09 Jun 2018	20:39

Travel timings will be confirmed in your Holiday Update letter, sent 8 - 10 weeks prior to departure.

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The Cost of your holiday

£3,025.00 per person	£3,025.00
Early Booking Offer - EBR18 -£219.50	-£219.50
Single £695.00	£695.00
Total Holiday Cost	£3,500.50
Less Monies Paid	£450.00
Amount due by 27 Mar 2018	£3,050.50

Important Information about your holiday

1. Your Confirmation of Booking is an important document. You should retain this as you will need it if your travel arrangements are protected under a scheme of financial protection and you need to make a claim. Our Booking Conditions are displayed in our main brochure and on our website.
2. In issuing the confirmation of booking both we (Great Rail Journeys Ltd) and you (the customer) are entering into a legally binding contract on the terms of our Booking Conditions, which you accept.
3. Please check your confirmation carefully to ensure that all of the details of your holiday are correct, including passengers names, accommodation details, dates and times. Please contact us within 7 days of the date on this letter if any information on the confirmation appears to be incorrect or incomplete as it may not be possible to make changes later. After this point we will assume all arrangements detailed in your confirmation are accurate.
4. The balance of the cost of your holiday must be paid no less than 60 days before departure. The balance due date is shown on your holiday confirmation.
5. If you are unable to make payment by the due date, or feel you may not be able to travel, please contact us without delay. Cancellations received after the due date will be subject to increased cancellation charges. If we do not receive all payments in full and on time, we reserve the right to cancel your booking, in which case, cancellation charges (up to the full holiday cost) will be applied.

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Total

£3,025.00

-£219.50

£695.00

£3,500.50

£450.00

£3,050.50

Your Financial Protection

Package holidays which do not include air travel are financially protected through our ABTA bond. ABTA protection extends primarily to customers who book and pay in the United Kingdom. Our ABTA membership number is V2170.

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists the flight, accommodation and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong.

For more information on both ABTA and ATOL financial protection please see our booking terms and conditions.

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31 October 2017

Ways to pay your outstanding balance

Your balance of £3,050.50 is due by 27 March 2018

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Portugal & The Douro

YOUR DEPARTURE

26 May 2018

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Credit/Debit card* To pay by credit / debit card please call us on 01904 527105. Please have your card ready.

If you prefer to pay another way please choose the payment method that suits you best from the following options:

Cheque Made payable to **Great Rail Journeys**
return this form and cheque to
Great Rail Journeys
Saviour House
9 St Saviourgate
York YO1 8NL

Bank Transfer Please quote your booking reference number to your bank
Payee name Great Rail
Account name Lloyds York Bank
UK **Sort Code** 30 99 99 **Account number** 01919091

Overseas **IBAN** GB49LOYD30999901919091 **BIC** LOYDGB21225

The balance of the cost of your holiday must be paid no less than **60 days before departure**.

* An additional 2% charge (**£61.01**) will be automatically be added to all credit card payments

If you are unable to make payment in by the due date, or feel you may not be able to travel, please contact us without delay. Cancellations received after the due date will be subject to increased cancellation charges.

If we do not receive all payments in full and on time, we reserve the right to cancel your booking. In this case, cancellation charges (up to the full holiday cost) will be applied.

SAVIOUR HOUSE
9 ST. SAVIOURGATE
YORK YO1 8NL

Great Rail Journeys Limited
Registered in England No: 3208093



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Important information needed. Please complete the following forms.

Insurance details

Please note if any of the details on this page are blank or need updating, please can you amend and return to us by post or email as soon as possible.

Policy number	
Insured persons	Mr David Berry
Age at date of travel	69
Insurance company name	
Insurance cover dates	From To

Please note you must contact your insurance company to advise them of any medical conditions you or any of travelling companions or other non-travelling close family members may have. It is a condition of all travel insurance policies that this information is declared and can affect the validity of your cover. Also if you develop any new medical conditions since purchasing the insurance you must tell your insurance company.